



RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2145

Docket No.: 198775US2



COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

RE: Application Serial No.: 09/756,120
Applicants: Tetsuro MOTOYAMA, et al.
Filing Date: January 9, 2001
For: METHOD AND SYSTEM OF REMOTE SUPPORT
OF DEVICE USING EMAIL
Group Art Unit: 2145
Examiner: CHOUDHURY, A.

SIR:

Attached hereto for filing are the following papers:

REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116

Our check in the amount of - is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

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DOCKET NO: 198775US2



"RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2145"

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
TETSURO MOTOYAMA, ET AL. : EXAMINER: CHOUDHURY, A.
SERIAL NO: 09/756,120 :
FILED: JANUARY 9, 2001 : GROUP ART UNIT: 2145
FOR: METHOD AND SYSTEM OF :
REMOTE SUPPORT OF DEVICE USING
EMAIL

REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. §1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated June 20, 2007, Applicants request
reconsideration of the above-identified application.

Remarks begin on page 2 of this paper.